



**90 Peabody Street
Nashville, Tennessee 37210**

Metro Nashville District Energy System COVID-19 Response

June 9, 2020

District Energy System is committed to providing service to customers through this challenging time. As such, District Energy System will continue to waive late fees and/or not disconnect services to our customers through the end of July.

Customers facing financial hardship during these trying times will be allowed to defer 75% of their bills for a two month period by calling Dan Coyle, at 615-264-2611. To receive consideration for deferral, customers must document financial hardship by showing at least 25% reduction in revenue over the previous month period. Account balances that are deferred will be evenly spread out over a 12-month period.

A handwritten signature in blue ink, appearing to read 'A. Deaton-Moyer'.

Amanda K. Deaton-Moyer
Metro Nashville and Davidson County

June 9, 2020